



## Add**R3**ssing internet challenges

What **R3** is doing about poor speeds and costly contracts

### ■ Connection times painfully slow

Ofcom, the communication regulator, has recently found that broadband complaints are on the rise, with consumer increasingly fed up with poor speeds, costly contracts and waiting for weeks to have their connections reinstated when things go wrong. So much so that a third of people who call their broadband provider do so to complain.

### ■ A gap in the market

Always ahead of the curve, R3Location identified the need to provide more tailor support to assignees in this IT & telecommunication area when it first started, some two years ago. Since then, it has developed bespoke support to ensure that assignees, as part of the property transaction, are handheld throughout the process of connecting phone, broadband, television and any other home office solutions required.

### ■ A unique solution

In doing so, we have developed IT subject matter expertise as part of our destination service to include IT audit of selected property, guidance and facilitation of contracts with all major providers and implementation of a wide range of office based IT solutions for all our assignees.

So why not call us, and see how we can help in reducing the pain often experienced in this increasingly important area of relocation.

*Anna and Marco*

**The Management Team**